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Date: November 9, 2001
File No.: 6065-82367

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): EITEL et al

Serial No.: 09/966,688

Filed: September 28, 2001

For: Streaming Announcements to Agents
of an ACD

Group Art Unit: 2152

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231, on this date:

11-9-01

Date

Jon P. Christensen, Esq.
Registration No. 34,137
Attorney for Applicant

Box Missing Parts
COMMISSIONER FOR PATENTS
Washington, D.C. 20231

Sir:

Completion of Filing Requirements

Transmitted herewith in response to the Office letter dated October 25, 2001 are:

- (X) Copy of the letter dated October 25, 2001.
- (X) Declaration or oath for this application.
- () Filing fee for this application.
- (X) Assignment(s) of the invention to Rockwell Electronic Commerce Corp.
- () Petition for Extension of Time.
- (X) Other Assignment Recordation Form Cover Sheet
- () A Check in the amount of \$____ to cover the filing fee and/or surcharge is enclosed.
- () A check in the amount of \$____ to cover the fee for recording the assignment(s) is enclosed.
- (X) Charge the surcharge and the assignment recording fee (total of \$170.00) to Deposit Account No. 03-2470.
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required to this application under 37 C.F.R. §§1.16-1.17, or credit any overpayment, to Deposit Account No. 03-2470. Should no proper amount be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 03-2470. A duplicate copy of this sheet is enclosed.

120 South Riverside Plaza, 22nd Floor
Chicago, Illinois 60606
(312) 655-1500

WELSH & KATZ, LTD.

By:

Jon P. Christensen
Registration No. 34,137



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WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/966,688	09/28/2001	Robert T. Eitel	6065-82367

CONFIRMATION NO. 5001
FORMALITIES LETTER



OC00000006973675

Welsh & Katz, Ltd.
Jon P. Christensen
22nd Floor
120 South Riverside Plaza
Chicago, IL 60606

Date Mailed: 10/25/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The signature of the following inventor(s) is missing from the oath or declaration:
Robert T. Eitel
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

MWP
Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

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